

DEALING WITH DIFFICULT PEOPLE WORKSHOP



CJ Gross
Life Coach/Speaker/Author

C.J.'s has a unique and innate ability to recognize the nuances and mechanics that make personal and professional relationships crash or flourish. C.J. helps companies close the communication gap between executive management, middle management, first response, front-line, and entry-level staff.

By teaching powerful yet simplistic relationship principles, C.J. helps private businesses, government agencies, youth centers, schools, churches and community-based organizations take their staff to the next level.

DATE
JULY 24, 2010

TIME
10am-2pm

LOCATION
6188 Oxon Hill Road
Suite 700, Oxon Hill, MD
20745

INVESTMENT
\$55

Can you recall the last time you had to deal with a negative or difficult person? Or the last time someone said something with the intention of hurting you?

This workshop will show you how to:

- Deescalate hostile situations immediately
- Avoid conflict before it accrues
- Identify individual communication styles
- Use verbal packaging
- Increase professionalism in the workplace
- Develop and maintain healthy personal and professional relationships



Register today at:
www.seedsoflifellc.com/products.html

For more information contact:
CJ Gross
240-350-2147
info@seedsoflifellc.com

